Arolwg Cenedlaethol Cymru: profion gwybyddol ar gwestiynau Ebril 2025 i Mawrth 2026

Crynodeb Gweithredol

Cynnwys

1. Cyflwyniad a methodoleg

1.1 Cefndir

1.1.1 Arolwg parhaus sy'n cynnwys hyd at 12,000 o ymatebwyr 16 oed a throsodd wedi eu dewis ar hap a gynhelir ledled Cymru bob blwyddyn yw Arolwg Cenedlaethol Cymru. Mae'r arolwg yn cwmpasu ystod eang o destunau gan gynnwys gwasanaethau cyhoeddus, cyflogaeth, iechyd a lles, chwaraeon, y celfyddydau, ac agweddau at newid hinsawdd. Fe adolygir y testunau bob blwyddyn i sicrhau bod yr arolwg yn dal i ddiwallu anghenion defnyddwyr yr arolwg.

1.1.2 O ganlyniad i bandemig y coronafeirws (COVID-19), mae'r Arolwg Cenedlaethol wedi bod trwy newidiadau sylweddol ers 2020, gan newid o arolwg wyneb-yn-wyneb i arolwg dros y ffôn yn ystod y cyfnod hwn. Ers 2022-23, mae'r arolwg hefyd wedi cynnwys adran ddilynol sy'n cael ei hunangwblhau ar-lein. Yn 2024-25, fe ychwanegwyd yr opsiwn ar gyfer arolwg wyneb-yn-wyneb a arweinir gan gyfwelydd (CAPI), gan gynnwys adran hunangwblhau ar lechen (CASI).

1.1.3 Nod y prosiect ymchwil hwn oedd cynnal profion gwybyddol ar ystod o gwestiynau newydd a ddatblygwyd ar gyfer Arolwg Cenedlaethol 2025-26. Mae profion gwybyddol yn archwilio sut y mae cyfranogwyr yn deall, yn prosesu, ac yn ymateb i gwestiynau unigol yn yr arolwg, gyda gwaith gwybyddol 2025-26 yn cwmpasu cymysgedd o gwestiynau a oedd yn bodoli eisoes a chwestiynau newydd nad oeddent wedi cael eu profi o'r blaen. Mae'n bwysig profi cwestiynau'r arolwg i sicrhau bod ymatebwyr yn deall cysyniadau neu dasgau'r cwestiynau yn y ffordd y mae'r ymchwilwyr yn ei bwriadu, eu bod yn eu deall mewn modd cyson, a'u bod yn fodlon ac yn gallu darparu atebion. Mae hyn yn helpu i sicrhau bod canlyniadau'r arolwg yn ddibynadwy, yn ddilys ac yn ddiduedd.

1.2 Methodoleg – adolygiad desg.

1.2.1 Cyn y profion gwybyddol, cynhaliwyd adolygiad trylwyr o'r cwestiynau newydd arfaethedig gan ddefnyddio Fframwaith Arfarnu Cwestiynau (QAF) Verian. Addaswyd hwn o [QAS 99](#) i ganolbwyntio'n fwy eglur ar faterion sy'n effeithio ar holiaduron ymchwil gymdeithasol. Mae'n darparu fframwaith systematig ar gyfer gwerthuso cwestiynau, gan alluogi'r defnyddiwr i adnabod a chywiro problemau posibl gyda chwestiynau a all arwain at anawsterau gyda gweinyddu cwestiynau, camgyfathrebu neu fethiannau eraill. Mae'r defnyddiwr yn archwilio cwestiynau trwy ystyried meini prawf penodol (megis eglurder, tybiaethau, cyfarwyddiadau,

gwybodaeth/galw i gof, anhawster y dasg, sensitifrwydd a thuedd dymunoldeb cymdeithasol) ac yn penderfynu a yw'r cwestiwn yn arddangos nodweddion sy'n debygol o achosi problemau.

1.2.2 Darparwyd canfyddiadau o'r arolwg ar gyfer Llywodraeth Cymru, a'r rheiny'n cynnwys sylwadau ar bob cwestiwn gydag argymhellion ar gyfer unrhyw newidiadau i'r geiriad ar gyfer ar gyfer cylch cyntaf y profion gwybyddol. Bwydodd canfyddiadau'r adolygiad hwn i mewn i ddatblygiad cwestiynau profi gwybyddol, i sicrhau bod materion allweddol yn cael eu profi'n ddigon manwl.

1.3 Methodoleg – profion gwybyddol

1.3.1 Cynhaliwyd cyfanswm o 23 o gyfweliadau yn y cnawd dros ddau gylch gan dri ymchwilydd ar ran Verian, gydag ymatebwyr ag ystod o nodweddion gwahanol. Fe gyfwelodd Verian â 10 o ddynion ac 13 o fenywod o oedrannau ac â chymwysterau addysgol amrywiol. Cynhaliwyd oddeutu hanner y cyfweliadau ym mhob cylch yng Nghaerdydd a'r hanner arall yn Wrecsam.

1.3.2 Nod y cylch profi cyntaf oedd adnabod unrhyw broblemau gyda'r cwestiynau trwy archwilio dealltwriaeth yr ymatebwyr am y cwestiynau a'r opsiynau ymateb. Fe wnaeth yr ail gylch brofi newidiadau a wnaed i gwestiynau y cafwyd eu bod yn broblemus yn y cylch cyntaf, gan hefyd ailbrofi nifer o gwestiynau a oedd heb newid ers Cylch 1 i gasglu tystiolaeth ychwanegol ar strategaethau ateb a darparu sicrwydd pellach eu bod yn gweithio fel a ddisgwyliwyd. Nid ychwanegwyd unrhyw gwestiynau newydd yng Nghylch 2.

1.3.3 Recriwtiwyd y sampl gan asiantaeth bartner Verian Criteria Fieldwork, asiantaeth recriwtio ansoddol arbenigol. Fe wnaeth recriwtwyr sy'n arbenigo mewn dod o hyd i ymatebwyr ymhlith y cyhoedd ddefnyddio dulliau amrywiol i recriwtio pobl ar gyfer y cwotâu a nodwyd. Roedd y rhain yn cynnwys: 'tyfu fel caseg eira' o ymatebwyr a oedd wedi gwneud ymchwil yn flaenorol trwy'r asiantaeth a/ neu asiantaethau partner, rhwydweithiau o fewn eu cymunedau sefydledig, ac ymweld ag ardaloedd lleol i sefydlu cysylltiadau a rhwydweithiau newydd.

1.3.4 Mae Tabl 1.1 yn amlinellu testunau'r cwestiynau yr ymdriniwyd â hwy ar bob cam.

Tabl 1.1: Adrannau'r holiadur a'r camau adolygu

Adran yr holiadur	Nifer y cwestiynau	Adolygiad desg (QAF)	Profion gwybyddol Cylch 1	Profion gwybyddol Cylch 2
Effeithlonrwydd ynni a datgarboneiddio	6	✓	✓	✓
Prydau Ysgol Am Ddim	3	✓	✓	✓
Grant Hanfodion Ysgol	3	✓	✓	✓
Y Gymraeg - Hyder	4	✓	✓	✓
Y Gymraeg – Datganiadau ynglŷn ag agweddau	1	✓	✓	✓
Y Gymraeg – Defnydd mewn gwasanaethau a chyfleusterau lleol	2	✓	✓	✓
Y Gymraeg yn y gweithle	7	✓	✓	✓
Gwirfoddoli	7	✓	✓	✓
Defnyddio'r Rhyngrwyd	3	✓	✓	✓
Sgiliau'r Rhyngrwyd	9	✓	✓	✓
GIG 111	12	✓	✓	✓
Defnyddio'r cyfryngau	4	✓	✓	✓
Gwasanaethau iechyd lleol	5	✓	✓	✓
Gwasanaethau iechyd – bodlonrwydd ac ymddiriedaeth	1	✓	✓	✓

2. Profion cylch un

2.1 Ar y cyfan, fe weithiodd y mwyafrif o'r cwestiynau a werthuswyd yng nghylch un yn dda, gydag ymatebwyr yn deall y cwestiynau'n ddidrafferth ac yn darparu ateb yn rhwydd. Gan hynny, roedd y mwyafrif o'r cwestiynau'n ddigyfnewid wrth symud i mewn i'r ail gylch profi. Er enghraifft, fe weithiodd y cwestiynau ar Brydau Ysgol Am Ddim, Grant Hanfodion Ysgol, GIG 111 a Gwasanaethau Iechyd yn dda ac ni chynigiwyd rhyw lawer o newidiadau.

2.2 Fodd bynnag, cafodd rhai cwestiynau (ac, mewn rhai achosion, modiwlau cyfan) eu hadnabod fel rhai a oedd yn achosi pryder. Er bod dymunoldeb cymdeithasol yn fater o bwys mewn rhai cwestiynau (Y Gymraeg – Datganiadau Ynglŷn ag Agwedd; Sgiliau'r Rhyngrwyd) a bod yr angen i ganolbwyntio ar y 12 mis diwethaf yn her mewn rhai achosion (Grant Hanfodion Ysgol), fe adnabuwyd nifer o faterion gyda'r modiwl Gwirfoddoli. Roedd materion a adnabuwyd mewn perthynas â'r modiwl hwn yn amrywio o'r drefn y gofynnwyd y cwestiynau ynddi, i ganfyddiad bod nifer o ymatebion yn gorgyffwrdd, yn ogystal â phryder bod y rhestr o ymatebion yn anghyflawn ar un neu fwy nag un o'r cwestiynau.

2.3 Fe argymhellwyd newidiadau a gwelliannau i nifer o gwestiynau, yn enwedig y rhai yn y modiwl Gwirfoddoli, yn seiliedig ar y canfyddiadau ar gyfer y cwestiynau hyn. Fe wnaed nifer o ddiwygiadau yn seiliedig ar adborth o'r cylch profi cyntaf, e.e. cafodd geiriad rhai cwestiynau ac opsiynau ymateb ei newid ychydig bach; ac fe ychwanegwyd neu fe newidiwyd cyfarwyddiadau i gyfwelwyr ac enghreifftiau lle'r oedd ymatebwyr yn ansicr sut i ateb.

3. Profion cylch dau

3.1 Fe wnaeth yr ail gylch profi hi'n bosibl gwerthuso'r cwestiynau diwygiedig i benderfynu a oedd y newidiadau arfaethedig wedi helpu i leihau'r baich gwybyddol ar gyfer ymatebwyr, ac fe wnaethant hi'n bosibl i'r cwestiynau a oedd yn weddill gael eu profi gan gronfa ehangach o gyfranogwyr.

3.2 Cafodd y rhan fwyaf o'r cwestiynau diwygiedig eu deall yn dda gan yr ymatebwyr, a gwelwyd fod yr esboniadau a'r newidiadau a gymhwyswyd ar ôl y cylch profi cyntaf yn helpu dealltwriaeth gyffredinol cyfranogwyr.

3.3 Fodd bynnag, cafodd rhai problemau eu hadnabod o hyd gyda rhai o'r cwestiynau diwygiedig yn y modiwl Gwirfoddoli, a oedd yn debyg i'r problemau a ddisgrifiwyd yn y cylch profi cyntaf, sy'n awgrymu bod angen newidiadau ychwanegol i

wahaniaethu rhai o'r codau ymhellach a sicrhau bod y rhestr o ymatebion yn adlewyrchu profiadau ymatebwyr posibl.

3.4   Mae Atodiad A yn crynhoi'r cwestiynau a brofwyd ym mhob cylch. Mae'r tabl cychwynnol ar gyfer pob testun (mewn glas) yn amlygu'r broses ailadroddol yr aeth pob un o gwestiynau'r arolwg drwyddi o'r geiriad gwreiddiol a werthuswyd yn ystod yr adolygiad desg, ac yn ystod y cylch cyntaf a'r ail gylch o brofion gwybyddol. Mewn rhai achosion roedd y geiriad yn ddigyfnewid, h.y. mae'r geiriad a ddefnyddiwyd yn yr adolygiad desg yn adlewyrchu'r geiriad terfynol a gynigiwyd, ond mewn eraill fe newidiodd y geiriad yn ystod un neu fwy nag un or camau yn y broses profi gwybyddol.

3.5   Mae'r ail dabl (mewn coch) yn dangos fersiwn derfynol y cwestiynau a gynigiwyd i Lywodraeth Cymru.

3.6   Mae'r adroddiad llawn ar gael trwy gyflwyno cais i arolygon@llyw.cymru

4.   Atodiad A: Cwestiynau'r Arolwg

Effeithlonrwydd ynni a datgarboneiddio

EnEffIntro

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) The next section is about energy efficiency measures in the home.	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) The next section is about energy efficiency measures in the home.

InstEnDn2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) In the last 12 months, have you done any of these things in your current home? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Installed an air source heat pump 2. Installed a ground source heat pump 3. Improved the wall insulation 4. Improved the loft insulation 5. Improved the floor insulation 6. Improved the hot water tank insulation 7. Installed new windows or new external doors 8. Installed a new boiler 9. Improved the heating controls 10. Installed renewable energy measures, for example, solar panels 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say	ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) Have any of the following things been done to your current home since it was bought? Please only think about the energy efficiency measures that have been added to your current home since it was bought, not anything that was done by the previous homeowners. IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Installed an air source heat pump 2. Installed a ground source heat pump 3. Improved the wall insulation 4. Improved the loft insulation 5. Improved the floor insulation 6. Improved the hot water tank insulation 7. Installed new windows or new external doors 8. Installed a new boiler 9. Improved the heating controls 10. Installed solar panels or batteries 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say	ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) Have any of the following things been done to your current home since it was bought? Please only think about the energy efficiency measures that have been added to your current home since it was bought, not anything that was done by the previous homeowners. IF CAPI/CATI: Please say 'yes' or 'no' after each one: IF CASI/CAWI: Please choose all that apply: CODE ALL THAT APPLY 1. Installed an air source heat pump 2. Installed a ground source heat pump 3. Improved the wall insulation 4. Improved the loft insulation 5. Improved the floor insulation 6. Improved the hot water tank insulation 7. Installed new windows or new external doors 8. Installed a new boiler 9. Improved the heating controls 10. Installed solar panels or batteries 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say

ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER)
Have any of the following things been done to your current home since it was bought?

Please only think about the energy efficiency measures that have been added to your current home since it was bought, not anything that was done by the previous homeowners.

IF CAPI/CATI: Please say 'yes' or 'no' after each one:
IF CASI/CAWI: Please choose all that apply:

CODE ALL THAT APPLY
1. Installed an air source heat pump
2. Installed a ground source heat pump
3. Improved the wall insulation
4. Improved the loft insulation
5. Improved the floor insulation
6. Improved the hot water tank insulation
7. Installed new windows or new external doors
8. Installed a new boiler
9. Improved the heating controls
10. Installed solar panels or batteries
11. Other energy efficiency measures not listed

12. None of the above
-9. Don't know
-99. Prefer not to say

InstEnDn2OT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 11 AT InstEnDn2 What other energy efficiency measure did you install in your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 11 AT InstEnDn2 What other energy efficiency measure has been installed in your current home since it was bought? ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 11 AT InstEnDn2 What other energy efficiency measure has been installed in your current home since it was bought? ENTER TEXT [500] -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 11 AT InstEnDn2 What other energy efficiency measure has been installed in your current home since it was bought? ENTER TEXT [500] -9. Don't know -99. Prefer not to say

InstEnWnt2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) In the last 12 months, have you wanted to do, but not done, any of these things in your current home? REMOVE RESPONSE OPTIONS SELECTED AT InstEnDn2 IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Install an air source heat pump 2. Install a ground source heat pump 3. Improve the wall insulation 4. Improve the loft insulation 5. Improve the floor insulation 6. Improve the hot water tank insulation 7. Install new windows or new external doors 8. Install a new boiler 9. Improve the heating controls 10. Install renewable energy measures, for example, solar panels 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say	ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) Have you wanted to do any of these things to your current home? REMOVE RESPONSE OPTIONS SELECTED AT InstEnDn2 IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Install an air source heat pump 2. Install a ground source heat pump 3. Improve the wall insulation 4. Improve the loft insulation 5. Improve the floor insulation 6. Improve the hot water tank insulation 7. Install new windows or new external doors 8. Install a new boiler 9. Improve the heating controls 10. Install solar panels or batteries 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say	ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER) Have you wanted to do any of these things to your current home? REMOVE RESPONSE OPTIONS SELECTED AT InstEnDn2 IF CAPI/CATI: Please say 'yes' or 'no' after each one: IF CASI/CAWI: Please choose all that apply: CODE ALL THAT APPLY 1. Install an air source heat pump 2. Install a ground source heat pump 3. Improve the wall insulation 4. Improve the loft insulation 5. Improve the floor insulation 6. Improve the hot water tank insulation 7. Install new windows or new external doors 8. Install a new boiler 9. Improve the heating controls 10. Install solar panels or batteries 11. Other energy efficiency measures not listed 12. None of the above -9. Don't know -99. Prefer not to say

ASK IF 1 AT Tenure AND IF (RESPONDENT IS HRP OR HRP'S SPOUSE/PARTNER)
Have you wanted to do any of these things to your current home?

REMOVE RESPONSE OPTIONS SELECTED AT InstEnDn2

IF CAPI/CATI: Please say 'yes' or 'no' after each one:
IF CASI/CAWI: Please choose all that apply:

CODE ALL THAT APPLY
1. Install an air source heat pump
2. Install a ground source heat pump
3. Improve the wall insulation
4. Improve the loft insulation
5. Improve the floor insulation
6. Improve the hot water tank insulation
7. Install new windows or new external doors
8. Install a new boiler
9. Improve the heating controls
10. Install solar panels or batteries
11. Other energy efficiency measures not listed

12. None of the above
-9. Don't know
-99. Prefer not to say

InstEnWnt2OT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 11 AT InstEnWnt2 What other energy efficiency measures did you want to install in your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 11 AT InstEnWnt2 What other energy efficiency measures have you wanted to install in your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 11 AT InstEnWnt2 What other energy efficiency measures have you wanted to install in your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 11 AT InstEnWnt2 What other energy efficiency measures have you wanted to install in your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say

InstEnNWhy2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK FOR EACH CODE SELECTED 1-11 AT InstEnWnt2 What are the reasons you haven't [TEXTFILL]? TEXTFILL, IF MORE THAN ONE SELECTED ADD 'and' IN BETWEEN: - IF 1 AT InstEnWnt2: installed an air source heat pump - IF 2 AT InstEnWnt2: installed a ground source heat pump - IF 3 AT InstEnWnt2: improved the wall insulation - IF 4 AT InstEnWnt2: improved the loft insulation - IF 5 AT InstEnWnt2: improved the floor insulation - IF 6 AT InstEnWnt2: improved the hot water tank insulation - IF 7 AT InstEnWnt2: installed new windows or new external doors - IF 8 AT InstEnWnt2: installed a new boiler - IF 9 AT InstEnWnt2: improved the heating controls - IF 10 AT InstEnWnt2: installed renewable energy measures, for example, solar panels - IF 11 AT InstEnWnt2: installed those other energy efficiency measures RANDOMISE ORDER OF RESPONSE OPTIONS 1-6 CODE ALL THAT APPLY 1. Too expensive 2. Don't know enough about it 3. Not enough time 4. Inconvenient 5. Planning restrictions 6. Property type not suitable 7. Other reason -9. Don't know -99. Prefer not to say	ASK FOR EACH CODE SELECTED 1-11 AT InstEnWnt2 [ASK IF MORE THAN ONE OPTION SELECTED AT 1-11 AT InstEnWnt2: The next few questions are about why you haven't made these changes to your current home.] What are the reasons you haven't [TEXTFILL]? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: - IF 1 AT InstEnWnt2: installed an air source heat pump - IF 2 AT InstEnWnt2: installed a ground source heat pump - IF 3 AT InstEnWnt2: improved the wall insulation - IF 4 AT InstEnWnt2: improved the loft insulation - IF 5 AT InstEnWnt2: improved the floor insulation - IF 6 AT InstEnWnt2: improved the hot water tank insulation - IF 7 AT InstEnWnt2: installed new windows or new external doors - IF 8 AT InstEnWnt2: installed a new boiler - IF 9 AT InstEnWnt2: improved the heating controls - IF 10 AT InstEnWnt2: installed solar panels or batteries - IF 11 AT InstEnWnt2: installed those other energy efficiency measures RANDOMISE ORDER OF RESPONSE OPTIONS 1-8 CODE ALL THAT APPLY 1. Too expensive 2. Don't know enough about it 3. Too busy or don't have enough time 4. Inconvenient (e.g. too disruptive) 5. Planning restrictions 6. Property type not suitable 7. Won't be there long enough or are planning to move 8. Not your decision to make	ASK FOR EACH CODE SELECTED 1-11 AT InstEnWnt2 [ASK IF MORE THAN ONE OPTION SELECTED AT 1-11 AT InstEnWnt2. The next few questions are about why you haven't made these changes to your current home.] What are the reasons you haven't [TEXTFILL]? IF CAPI/CATI: Please say 'yes' or 'no' after each one: IF CASI/CAWI: Please choose all that apply: - IF 1 AT InstEnWnt2: installed an air source heat pump - IF 2 AT InstEnWnt2: installed a ground source heat pump - IF 3 AT InstEnWnt2: improved the wall insulation - IF 4 AT InstEnWnt2: improved the loft insulation - IF 5 AT InstEnWnt2: improved the floor insulation - IF 6 AT InstEnWnt2: improved the hot water tank insulation - IF 7 AT InstEnWnt2: installed new windows or new external doors - IF 8 AT InstEnWnt2: installed a new boiler - IF 9 AT InstEnWnt2: improved the heating controls - IF 10 AT InstEnWnt2: installed solar panels or batteries - IF 11 AT InstEnWnt2: installed those other energy efficiency measures RANDOMISE ORDER OF RESPONSE OPTIONS 1-8 CODE ALL THAT APPLY 1. Too expensive 2. Don't know enough about it 3. Too busy or don't have enough time 4. Inconvenient (e.g. too disruptive) 5. Planning restrictions 6. Property type not suitable 7. Won't be there long enough or are planning to move

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
	9. Other reason -9. Don't know -99. Prefer not to say	8. Not your decision to make 9. Other reason -9. Don't know -99. Prefer not to say

ASK FOR EACH CODE SELECTED 1-11 AT InstEnWnt2

[ASK IF MORE THAN ONE OPTION SELECTED AT 1-11 AT InstEnWnt2. The next few questions are about why you haven't made these changes to your current home.]

What are the reasons you haven't [TEXTFILL]?

IF CAPI/CATI: Please say 'yes' or 'no' after each one:
IF CASI/CAWI: Please choose all that apply:

- IF 1 AT InstEnWnt2: installed an air source heat pump
- IF 2 AT InstEnWnt2: installed a ground source heat pump
- IF 3 AT InstEnWnt2: improved the wall insulation
- IF 4 AT InstEnWnt2: improved the loft insulation
- IF 5 AT InstEnWnt2: improved the floor insulation
- IF 6 AT InstEnWnt2: improved the hot water tank insulation
- IF 7 AT InstEnWnt2: installed new windows or new external doors
- IF 8 AT InstEnWnt2: installed a new boiler
- IF 9 AT InstEnWnt2: improved the heating controls
- IF 10 AT InstEnWnt2: installed solar panels or batteries
- IF 11 AT InstEnWnt2: installed those other energy efficiency measures

RANDOMISE ORDER OF RESPONSE OPTIONS 1-8

CODE ALL THAT APPLY
1. Too expensive
2. Don't know enough about it
3. Too busy or don't have enough time
4. Inconvenient (e.g. too disruptive)
5. Planning restrictions
6. Property type not suitable
7. Won't be there long enough or are planning to move
8. Not your decision to make
9. Other reason

-9. Don't know
-99. Prefer not to say

InstEnNWhy2OT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 7 AT InstEnNWhy2 What was the other reason you haven't made those changes to your current home? ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 9 AT InstEnNWhy2 What was the other reason you haven't [TEXTFILL]? - IF 1 AT InstEnWnt2: installed an air source heat pump - IF 2 AT InstEnWnt2: installed a ground source heat pump - IF 3 AT InstEnWnt2: improved the wall insulation - IF 4 AT InstEnWnt2: improved the loft insulation - IF 5 AT InstEnWnt2: improved the floor insulation - IF 6 AT InstEnWnt2: improved the hot water tank insulation - IF 7 AT InstEnWnt2: installed new windows or new external doors - IF 8 AT InstEnWnt2: installed a new boiler - IF 9 AT InstEnWnt2: improved the heating controls - IF 10 AT InstEnWnt2: installed solar panels or batteries - IF 11 AT InstEnWnt2: installed those other energy efficiency measures ENTER TEXT [500] -9. Don't know -99. Prefer not to say	ASK IF 9 AT InstEnNWhy2 What was the other reason you haven't [TEXTFILL]? - IF 1 AT InstEnWnt2: installed an air source heat pump - IF 2 AT InstEnWnt2: installed a ground source heat pump - IF 3 AT InstEnWnt2: improved the wall insulation - IF 4 AT InstEnWnt2: improved the loft insulation - IF 5 AT InstEnWnt2: improved the floor insulation - IF 6 AT InstEnWnt2: improved the hot water tank insulation - IF 7 AT InstEnWnt2: installed new windows or new external doors - IF 8 AT InstEnWnt2: installed a new boiler - IF 9 AT InstEnWnt2: improved the heating controls - IF 10 AT InstEnWnt2: installed solar panels or batteries - IF 11 AT InstEnWnt2: installed those other energy efficiency measures ENTER TEXT [500] -9. Don't know -99. Prefer not to say

ASK IF 9 AT InstEnNWhy2
What was the other reason you haven't [TEXTFILL]?

- IF 1 AT InstEnWnt2: installed an air source heat pump
- IF 2 AT InstEnWnt2: installed a ground source heat pump
- IF 3 AT InstEnWnt2: improved the wall insulation
- IF 4 AT InstEnWnt2: improved the loft insulation
- IF 5 AT InstEnWnt2: improved the floor insulation
- IF 6 AT InstEnWnt2: improved the hot water tank insulation
- IF 7 AT InstEnWnt2: installed new windows or new external doors
- IF 8 AT InstEnWnt2: installed a new boiler
- IF 9 AT InstEnWnt2: improved the heating controls
- IF 10 AT InstEnWnt2: installed solar panels or batteries
- IF 11 AT InstEnWnt2: installed those other energy efficiency measures

ENTER TEXT [500]

-9. Don't know
-99. Prefer not to say

Prydau ysgol am ddim

PsFSMUptake

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals through an official free school meals scheme (e.g. 'Universal Primary Free School Meals' or 'Free School Meals'). ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ⓘ If child only received free school meals for part of the year, code as 'Yes'. ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals for any part of the year through an official free school meals scheme (e.g. 'Universal Primary Free School Meals' or 'Free School Meals'). ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals for any part of the year through an official free school meals scheme (e.g. 'Universal Primary Free School Meals' or 'Free School Meals'). ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ   Only code 'Yes' if child received free school meals for any part of the year through an official free school meals scheme (e.g. 'Universal Primary Free School Meals' or 'Free School Meals'). ⓘ   Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS SINGLE CODE 1.   Yes 2.   No -9. Don't know (Spontaneous only)

SsFSMUptake

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals through the 'Free School Meals' scheme. ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ⓘ If child only received free school meals for part of the year, code as 'Yes'. ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals for any part of the year through the 'Free School Meals' scheme. ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ Only code 'Yes' if child received free school meals for any part of the year through the 'Free School Meals' scheme. ⓘ Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, has [Name] received Free School Meals at school? ⓘ   Only code 'Yes' if child received free school meals for any part of the year through the 'Free School Meals' scheme. ⓘ   Code 'No' if they have only received free meals occasionally, for example, a teacher buying the child food because they forgot their lunch. ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS SINGLE CODE 1.   Yes 2.   No -9. Don't know (Spontaneous only)

FSMAware

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF NOT 1 AT PsFSMUptake AND SsFSMUptake Have you previously heard about free school meals schemes for schools in Wales? ⓘ In non fee-paying schools, primary and secondary school students are eligible for free school meals if they are from lower income families through the 'Free School Meals' scheme. Additionally, primary school students can receive free school meals through the 'Universal Primary Free School Meals' scheme, regardless of income. If they have heard of any of these, code as 'Yes'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF NOT 1 AT PsFSMUptake AND SsFSMUptake Before today, had you heard about free school meals schemes for primary and secondary students in Wales? ⓘ In non fee-paying schools, primary and secondary school students are eligible for free school meals if they are from lower income families through the 'Free School Meals' scheme. Additionally, primary school students can receive free school meals through the 'Universal Primary Free School Meals' scheme, regardless of income. If they have heard of any of these, code as 'Yes'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF NOT 1 AT PsFSMUptake AND SsFSMUptake Before today, had you heard about free school meals schemes for primary and secondary students in Wales? ⓘ In non fee-paying schools, primary and secondary school students are eligible for free school meals if they are from lower income families through the 'Free School Meals' scheme. Additionally, primary school students can receive free school meals through the 'Universal Primary Free School Meals' scheme, regardless of income. If they have heard of any of these, code as 'Yes'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF NOT 1 AT PsFSMUptake AND SsFSMUptake Before today, had you heard about free school meals schemes for primary and secondary students in Wales? ⓘ In non fee-paying schools, primary and secondary school students are eligible for free school meals if they are from lower income families through the 'Free School Meals' scheme. Additionally, primary school students can receive free school meals through the 'Universal Primary Free School Meals' scheme, regardless of income. If they have heard of any of these, code as 'Yes'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Grant Hanfodion Ysgol

PsSEGUptake

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, have you received a School Essentials Grant for [Name]? This is a grant from the local council to help with buying school uniform, activities or equipment. IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvPsFeePay OR PsFeePay In the last 12 months, have you received a School Essentials Grant for [Name]? These are grants given by local councils in Wales to help buy things such as school uniform and equipment. IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 a year from the local council to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvPsFeePay OR PsFeePay School Essentials Grants are grants given by local councils in Wales to help buy things such as school uniform and equipment. Have you received a School Essentials Grant for [Name] in the last 12 months? IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. ⓘ Only code 'Yes' if grant received in the last 12 months. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 AT DvPsFeePay OR PsFeePay School Essentials Grants are grants given by local councils in Wales to help buy things such as school uniform and equipment. Have you received a School Essentials Grant for [Name] in the last 12 months? IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 a year from the local council to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR PRIMARY SCHOOLS ⓘ   'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. ⓘ   Only code 'Yes' if grant received in the last 12 months. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

SsSEGUptake

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, have you received a School Essentials Grant for [Name]? This is a grant from the local council to help with buying school uniform, activities or equipment. IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvSsFeePay OR SsFeePay In the last 12 months, have you received a School Essentials Grant for [Name]? These are grants given by local councils in Wales to help buy things such as school uniform and equipment. IF NECESSARY: Through the School Essentials Grant, eligible parents can receive up to £200 a year from the local council to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 2 AT DvSsFeePay OR SsFeePay School Essentials Grants are grants given by local councils in Wales to help buy things such as school uniform and equipment. Have you received a School Essentials Grant for [Name] in the last 12 months? IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 a year from the local council to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS ⓘ 'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. ⓘ Only code 'Yes' if grant received in the last 12 months. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 AT DvSsFeePay OR SsFeePay School Essentials Grants are grants given by local councils in Wales to help buy things such as school uniform and equipment. Have you received a School Essentials Grant for [Name] in the last 12 months? IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 a year from the local council to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. In the last 12 months, have you received a School Essentials Grant for [Name]? ASK ABOUT SAME CHILD SELECTED FOR SECONDARY SCHOOLS ⓘ   'School Essentials Grant' was previously called 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. ⓘ   Only code 'Yes' if grant received in the last 12 months. SINGLE CODE 1.   Yes 2.   No -9. Don't know (Spontaneous only)

SEGAware

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF NOT 1 AT PsSEGUptake AND SsSEGUptake Have you previously heard about the School Essentials Grant? IF NECESSARY: Through the School Essentials Grant, parents could receive up to £200 to help buy things like school uniform, school bags, stationery, and equipment for school activities, such as a sports kit, for their child. IF NECESSARY: This was previously known as the 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. ⓘ Code as 'Yes' if they have heard about the 'School Essentials Grant', 'Pupil Development Grant', 'PDG Access' or 'School Uniform Grant'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF NOT 1 AT PsSEGUptake AND SsSEGUptake Some parents of school-age children are eligible to receive a School Essentials Grant of up to £200 from the local council to help buy things like school uniform, school bags, and equipment for school activities. This was previously known as the 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. Before today, had you heard about any of these grants for pupils in Wales? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF NOT 1 AT PsSEGUptake AND SsSEGUptake Some parents of school-age children are eligible to receive a School Essentials Grant of up to £200 from the local council to help buy things like school uniform, school bags, and equipment for school activities. This was previously known as the 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'. Before today, had you heard about any of these grants for pupils in Wales? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

<table>
<tr><td style="background-color:#cc0000; color:white;">Geiriad terfynol a argymhellwyd</td></tr>
<tr><td>

ASK IF NOT 1 AT PsSEGUptake AND SsSEGUptake

Some parents of school-age children are eligible to receive a School Essentials Grant of up to £200 from the local council to help buy things like school uniform, school bags, and equipment for school activities.

This was previously known as the 'Pupil Development Grant' or 'PDG Access', and the 'School Uniform Grant'.

Before today, had you heard about any of these grants for pupils in Wales?

SINGLE CODE
1. Yes
2. No
-9. Don't know (Spontaneous only)

</td></tr>
</table>

Y Gymraeg - Hyder

WelConf2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk How confident do you usually feel when speaking Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk How confident do you usually feel when speaking Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk How confident do you usually feel when speaking Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT WelSpk How confident do you usually feel when speaking Welsh? ⓘ   Running prompt SINGLE CODE 1.   Very confident, 2.   Fairly confident, 3.   Not very confident, or 4.   Not at all confident? -9. Don't know (Spontaneous only)

WelStartSpk

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk How confident do you feel about starting conversations in Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk How confident do you feel about starting conversations in Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk How confident do you feel about starting conversations in Welsh? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
Amh. - Argymhellir bod y cwestiwn yn cael ei dynnu allan.

WelPrefSpk2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk I'm now going to read out some statements about speaking Welsh. Please tell me to what extent you agree or disagree with each statement. When I'm with other Welsh speakers, I usually speak with them in Welsh. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk Thinking now about times when you are with people who are all able to speak Welsh. On these occasions, how often would you say you speak with them in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk Please think about times when you know you are with people who can all speak Welsh. On these occasions, how often would you say you speak with them in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT WelSpk
Please think about times when you know you are with people who can all speak Welsh.
On these occasions, how often would you say you speak with them in Welsh?
ⓘ   Running prompt
SINGLE CODE
1.   Always,
2.   Most of the time,
3.   Sometimes, or
4.   Never?
-9. Don't know (Spontaneous only)

WelJudg2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk I'm now going to read out some statements about speaking Welsh. Please tell me to what extent you agree or disagree with each statement. When I speak Welsh, I worry I'll be judged on how well I speak it. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk When speaking Welsh, to what extent are you worried, if at all, about being judged on how well you speak it? ⓘ Running prompt SINGLE CODE 1. Very worried, 2. Fairly worried, 3. Not very worried, or 4. Not at all worried? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk When speaking Welsh, to what extent are you worried, if at all, about being judged on how well you speak it? ⓘ Running prompt SINGLE CODE 1. Very worried, 2. Fairly worried, 3. Not very worried, or 4. Not at all worried? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd

ASK IF 1 OR 3 AT WelSpk

Please think about how you usually feel when speaking Welsh.

When speaking Welsh, to what extent are you worried, if at all, about being judged on how well you speak it?

ⓘ Running prompt

SINGLE CODE
1.   Very worried,
2.   Fairly worried,
3.   Not very worried, or
4.   Not at all worried?
-9. Don't know (Spontaneous only)

Y Gymraeg – Datganiadau ynglŷn ag agweddau

WelPrd

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL [IF NOT 1 OR 3 AT WelSpk: I'm now going to ask you how you feel about the Welsh language. To what extent do you agree or disagree with the following statements?] The Welsh language is something to be proud of. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL [IF NOT 1 OR 3 AT WelSpk: I'm now going to ask you how you feel about the Welsh language. To what extent do you agree or disagree with the following statements?] The Welsh language is something to be proud of. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL I'm now going to ask you how you feel about the Welsh language. To what extent do you agree or disagree with the following statements? The Welsh language is something to be proud of. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL I'm now going to ask you how you feel about the Welsh language. To what extent do you agree or disagree with the following statements? The Welsh language is something to be proud of. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ   Running prompt SINGLE CODE 1.   Strongly agree, 2.   Tend to agree, 3.   Neither agree nor disagree, 4.   Tend to disagree, or 5.   Strongly disagree? -9. Don't know (Spontaneous only)

WelWntLrn

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT WelSpk I'd like to be able to speak Welsh. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 2 AT WelSpk I'd like to be able to speak Welsh. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 2 AT WelSpk I'd like to be able to speak Welsh. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 AT WelSpk I'd like to be able to speak Welsh. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

WelWntLrnBet

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 3 AT WelSpk I'd like to be able to speak Welsh better. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 3 AT WelSpk I'd like to be able to speak Welsh better. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 3 AT WelSpk I'd like to be able to speak Welsh better. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 3 AT WelSpk I'd like to be able to speak Welsh better. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

WelOpp

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk I have plenty of opportunities to speak Welsh. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk I have enough opportunities to speak Welsh. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk I have enough opportunities to speak Welsh. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT WelSpk I have enough opportunities to speak Welsh. Do you… IF NECESSARY: To what extent do you agree or disagree with this statement? ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Y Gymraeg – Defnydd mewn gwasanaethau a chyfleusterau lleol

LALangW

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk I now want to ask about which language you use to access [name of local authority] services. Please think about the last time you accessed [name of local authority] services, either by phone, face-to-face or online. Did you access them in Welsh or English? IF NECESSARY: For example, this could have been about waste and recycling, council tax, the council's parking or leisure facilities, or any other service [name of local authority] provides. ⓘ Online can include, for example, sending e-mails, completing online forms, or accessing information online. SINGLE CODE 1. Welsh 2. English 3. Partly in Welsh and partly in English (Spontaneous only) 4. Haven't accessed local authority services (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk I now want to ask about which language you use to access services provided by [name of local authority]. Please think about the last time you accessed [name of local authority] services, either by phone, face-to-face or online. Did you use Welsh, English or both? IF NECESSARY: For example, this could have been about waste and recycling, council tax, the council's parking or leisure facilities, or any other service [name of local authority] provides. ⓘ Online can include, for example, sending e-mails, completing online forms, or accessing information online. SINGLE CODE 1. Welsh 2. English 3. Both Welsh and English 4. Haven't accessed local authority services (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk I now want to ask about which language you use to access services provided by [name of local authority]. For example, this could have been about waste and recycling, council tax, the council's parking or leisure facilities, or any other service [name of local authority] provides. Please think about the last time you accessed [name of local authority] services, either by phone, face-to-face or online. Did you use Welsh, English or both? ⓘ Online can include, for example, sending e-mails, completing online forms, or accessing information online. SINGLE CODE 1. Welsh 2. English 3. Both Welsh and English 4. Haven't accessed local authority services (Spontaneous only) -9. Don't know (Spontaneous only)

ASK IF 1 OR 3 AT WelSpk

I now want to ask about which language you use to access services provided by [name of local authority] council. For example, this could have been about waste and recycling, council tax, the council's parking or leisure facilities, or any other service [name of local authority] council provides.

Please think about the last time you accessed [name of local authority] council services, either by phone, face-to-face or online. Did you use Welsh, English, or both?

ⓘ   Online can include, for example, sending e-mails, completing online forms, or accessing information online.

SINGLE CODE
1.   Welsh
2.   English
3.   Both Welsh and English
4.   Haven't accessed local authority services (Spontaneous only)
-9. Don't know (Spontaneous only)

LALangType

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
Amh. - Cwestiwn newydd wedi cael ei ychwanegu ar gam diweddarach.	Amh. - Cwestiwn newydd wedi cael ei ychwanegu ar gam diweddarach.	Amh. - Cwestiwn newydd wedi cael ei ychwanegu ar gam diweddarach.

Geiriad terfynol a argymhellwyd
ASK IF 2 OR 3 AT LALangW ASK OR CODE: What was the last [name of local authority] council service you used? ENTER TEXT [500]

LALangReas2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 OR 3 AT LALangW Was this because you chose to use [IF 3 AT LALangW: some] English that time, or because it wasn't possible to use [IF 3 AT LALangW: only] Welsh? SINGLE CODE 1. Chose to use English 2. Not possible to use Welsh -9. Don't know (Spontaneous only)	ASK IF 2 OR 3 AT LALangW Did you want to use [IF 3 AT LALangW: some] English on that occasion, or would you have preferred to use [IF 3 AT LALangW: only] Welsh? SINGLE CODE 1. Wanted to use English 2. Would have preferred to use Welsh -9. Don't know (Spontaneous only)	ASK IF 2 OR 3 AT LALangW Did you want to use [IF 3 AT LALangW: some] English on that occasion, or would you have preferred to use [IF 3 AT LALangW: only] Welsh? SINGLE CODE 1. Wanted to use English 2. Would have preferred to use Welsh -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 2 OR 3 AT LALangW Did you want to use [IF 3 AT LALangW: some] English on that occasion, or would you have preferred to use [IF 3 AT LALangW: only] Welsh? SINGLE CODE 1. Wanted to use English 2. Would have preferred to use Welsh -9. Don't know (Spontaneous only)

Y Gymraeg yn y gweithle

WelWrkColl

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat The next questions are about the your use of Welsh in your job. Do you have any Welsh speaking colleagues in your organisation? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat The next questions are about the use of Welsh in your job. Do you have any Welsh speaking colleagues in your organisation? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat The next questions are about the use of Welsh in your job. As far as you are aware, do you have any Welsh speaking colleagues in your organisation? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat The next questions are about the use of Welsh in your job. As far as you are aware, do you have any Welsh speaking colleagues in your organisation? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

WelWrkCollFreq

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT WelWrkColl At work, how often do you speak to your colleagues in Welsh? ⓘ Running prompt SINGLE CODE 1. Almost always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)	ASK IF 1 AT WelWrkColl At work, when you speak with these colleagues, how often do you speak with them in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)	ASK IF 1 AT WelWrkColl Please think about times at work when you know you are with colleagues who can all speak Welsh. On these occasions, how often do you speak with them in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 AT WelWrkColl Please think about times at work when you know you are with colleagues who can all speak Welsh. On these occasions, how often do you speak with them in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

SpkWrkExt

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat Do you speak with customers or other people outside your company or organisation as part of your job? ⓘ This question asks about speaking in any language. The question is included so that people are only asked the next question about speaking in welsh if their job involves speaking with people outside their organisation. ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat As part of your job, do you speak with customers or other people outside your organisation? This could be in any language. ⓘ This question asks about speaking in any language. The question is included so that people are only asked the next question about speaking in Welsh if their job involves speaking with people outside their organisation. ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat As part of your job, other than your colleagues, do you speak with other people, for example, customers or clients? This could be in any language. ⓘ This question asks about speaking in any language. The question is included so that people are only asked the next question about speaking in Welsh if their job involves speaking with people outside their organisation. ⓘ Includes anyone they speak with as part of their job, but who don't work for their organisation, e.g. patients, customers or clients. ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT WelSpk AND 2 AT EconStat
As part of your job, other than your colleagues, do you speak with other people, for example, customers or clients? This could be in any language.
ⓘ This question asks about speaking in any language. The question is included so that people are only asked the next question about speaking in Welsh if their job involves speaking with people outside their organisation.
ⓘ Includes anyone they speak with as part of their job, but who don't work for their organisation, e.g. patients, customers or clients.
ⓘ Do not include written contact with customers / other people.
SINGLE CODE
1. Yes
2. No
-9. Don't know (Spontaneous only)

SpkWrkExtFreq

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT SpkWrkExt At work, how often do you speak Welsh with any customers or people outside your company or organisation? ⓘ Running prompt ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Almost always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)	ASK IF 1 AT SpkWrkExt At work, when you speak with these people, how often do you speak with them in Welsh? ⓘ Running prompt ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)	ASK IF 1 AT SpkWrkExt At work, when you speak with these people, how often do you speak with them in Welsh? ⓘ Running prompt ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 AT SpkWrkExt At work, when you speak with these people, how often do you speak with them in Welsh? ⓘ Running prompt ⓘ Do not include written contact with customers / other people. SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

WelWrkRdWr

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT WelRead AND WelWrite AND 2 AT EconStat As part of your job, do you read or write anything in Welsh? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 AT WelRead AND WelWrite AND 2 AT EconStat As part of your job, do you read or write anything in Welsh? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 AT WelRead AND WelWrite AND 2 AT EconStat As part of your job, do you read or write anything in Welsh? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 AT WelRead AND WelWrite AND 2 AT EconStat As part of your job, do you read or write anything in Welsh? ⓘ   If the respondent can only do one of these things, read or write in Welsh, code as 'Yes'. SINGLE CODE 1.   Yes 2.   No -9. Don't know (Spontaneous only)

WelWrkRdWrFreq

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT WelWrkRdWr When you read or write things as part of your job, how often is this in Welsh? ⓘ Running prompt SINGLE CODE 1. Almost always, 2. Most of the time, 3. Sometimes, or 4. Hardly ever? -9. Don't know (Spontaneous only)	ASK IF 1 AT WelWrkRdWr When you read or write things as part of your job, how often is this in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Hardly ever? -9. Don't know (Spontaneous only)	ASK IF 1 AT WelWrkRdWr When you read or write things as part of your job, how often is this in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Hardly ever? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 AT WelWrkRdWr When you read or write things as part of your job, how often is this in Welsh? ⓘ Running prompt SINGLE CODE 1. Always, 2. Most of the time, 3. Sometimes, or 4. Never? -9. Don't know (Spontaneous only)

WelWrkLrn

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF NOT 2 AT SelfEmp Does your employer offer staff any opportunities to learn Welsh? SINGLE CODE 1. Yes 2. No 3. Not applicable -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF NOT 2 AT SelfEmp Does your employer offer staff any opportunities to learn Welsh? SINGLE CODE 1.   Yes 2.   No 3.   Not applicable -9. Don't know (Spontaneous only)

Gwirfoddoli

IntroVol

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL We're now almost at the end of the survey. The last set of questions is about volunteering. Please exclude giving money and anything that you were paid to do.	ASK ALL We're now almost at the end of the survey. The last set of questions is about volunteering.	ASK ALL The next set of questions is about volunteering.

Geiriad terfynol a argymhellwyd
ASK ALL The next set of questions is about volunteering.

VolType2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL In the last 12 months, what groups, clubs or organisations, if any, have you given your time to for free? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Animal group (e.g. a rescue centre) 2. Arts group, museum or heritage site 3. Emergency services, first aid and public safety (e.g. St John's Ambulance or the police) 4. Environmental group 5. Gardening group or club 6. Local neighbourhood group or community centre 7. Health, wellbeing or disability group 8. Older people's or pensioners group or organisation 9. Political party or political group 10. Religious group 11. School or young person's group 12. Sports club 13. Women's group or organisation (e.g. Women's Institute) 14. Another club or organisation not listed 15. Haven't volunteered in the last 12 months -9. Don't know -99. Prefer not to say	ASK ALL In the last 12 months, have you given your time for free to help any of the following groups, clubs or organisations? Please exclude giving money and anything that you were paid to do. IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Animal welfare group or organisation (e.g. a rescue centre) 2. Arts group (e.g. drama, music or crafts), a museum or a heritage site 3. Emergency services, first aid and public safety (e.g. St John's Ambulance or the police) 4. Environmental or conservation group 5. Food bank or homeless shelter or group 6. Gardening group 7. Local neighbourhood or tenants group, or community centre 8. Health, wellbeing or disability group 9. Older people's or pensioners group or organisation 10. Political party or political group 11. Religious group 12. Schools, children or youth group 13. Sports or exercise club or group 14. Women's group or organisation (e.g. Women's Institute) 15. Another club or organisation not mentioned 16. Haven't volunteered in the last 12 months -9. Don't know -99. Prefer not to say	ASK ALL In the last 12 months, have you given unpaid help to any of the following groups, clubs or organisations? Please exclude giving food, clothes, or money. Please also exclude any paid work. IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Animal welfare group or organisation (e.g. a rescue centre) 2. Arts group (e.g. drama, music or crafts), a museum or a heritage site 3. Emergency services or public safety groups (e.g. St John's Ambulance or the police) 4. Environmental or conservation group 5. Gardening group 6. Health, wellbeing or disability group 7. Homeless shelter, volunteering at a food bank or soup kitchen 8. Human rights or justice groups 9. Local neighbourhood or tenants group, or community centre 10. Older people's or pensioners group or organisation 11. Political party or political group 12. Religious group 13. Schools, children or youth group 14. Sports or excercise club or group 15. Another club or organisation not mentioned 16. Haven't volunteered in the last 12 months -9. Don't know -99. Prefer not to say

ASK ALL

In the last 12 months, have you given unpaid help to any of the following groups, clubs or organisations?

Please exclude giving food, clothes, or money. Please also exclude any paid work.

IF CASI/CAWI: Please choose all that apply:

IF CAPI/CATI: Please say 'yes' or 'no' after each one:

CODE ALL THAT APPLY

1. Animal welfare group or organisation (e.g. a rescue centre)
2. Arts group (e.g. drama, music or crafts), a museum or a heritage site
3. Emergency services or public safety groups (e.g. St John's Ambulance or the police)
4. Environmental or conservation group
5. Gardening group
6. Health, wellbeing or disability group
7. Homeless shelter, volunteering at a food bank or soup kitchen
8. Human rights or justice groups
9. Local neighbourhood or tenants group, or community centre
10. Older people's or pensioners group or organisation
11. Political party or political group
12. Religious group
13. Schools, children or youth group
14. Sports or excercise club or group
15. Another club or organisation not mentioned

16. Haven't volunteered in the last 12 months
-9. Don't know
-99. Prefer not to say

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VolType2OT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 14 AT VolType2 What is the other club or organisation? ENTER TEXT [200] -9. Don't know -99. Prefer not to say	ASK IF 15 AT VolType2 What other groups, clubs or organisations have you given time to for free in the last 12 months? ENTER TEXT [200] -9. Don't know -99. Prefer not to say	ASK IF 15 AT VolType2 What other groups, clubs or organisations have you given time to for free in the last 12 months? ENTER TEXT [200] -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 15 AT VolType2 What other groups, clubs or organisations have you given unpaid help to in the last 12 months? ENTER TEXT [200] -9. Don't know -99. Prefer not to say

VolActivity

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1-14 AT VolType2 In the last 12 months, when you provided unpaid help to [IF ONLY ONE OPTION AT 1-14 VolType2: this club or organisation, OR IF MORE THAN ONE OPTION AT 1-14 VolType2: these clubs or organisations], what kind of work or activities did you generally do? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Fundraising or campaigning 2. Admin tasks, for example, helping out with things like paperwork, or arranging meetings or events 3. Promotion and marketing, for example, social media or managing webpages 4. Catering, for example providing food or drinks 5. Providing transport for people or goods 6. Coaching, teaching or training others 7. Refereeing or stewarding 8. Counselling or providing advice 9. Acting as a committee member or as a Trustee 10. Anything else -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 In the last 12 months, when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations], what kind of work or activities did you generally do? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Fundraising or campaigning 2. Admin tasks, e.g. paperwork or arranging meetings 3. Organising or running an event, activity or stall 4. Promotion and marketing, e.g. social media, managing webpages or handing out leaflets 5. Catering, e.g. providing food or drinks 6. Providing transport for people or delivering goods 7. Coaching, teaching or training others 8. Refereeing 9. Stewarding 10. Counselling, providing advice or advocacy 11. Acting as a committee member or as a Trustee 12. Anything else -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 In the last 12 months, when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations], what kinds of work or activities did you generally do? IF CASI/CAWI: Please choose all that apply: IF CAPI/CATI: Please say 'yes' or 'no' after each one: CODE ALL THAT APPLY 1. Fundraising or campaigning 2. Admin tasks, e.g. paperwork or arranging meetings 3. Organising or running an event, activity or stall 4. Promotion and marketing, e.g. social media, managing webpages or handing out leaflets 5. Preparing, serving or delivering food or drinks 6. Providing transport 7. Coaching, teaching or training 8. Refereeing 9. Stewarding 10. Counselling, providing advice or advocacy 11. Acting as a committee member or as a Trustee 12. Anything else -9. Don't know -99. Prefer not to say

ASK IF 1-15 AT VolType2

In the last 12 months, when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations], what kinds of work or activities did you generally do?

IF CASI/CAWI: Please choose all that apply:

IF CAPI/CATI: Please say 'yes' or 'no' after each one:

CODE ALL THAT APPLY

1. Fundraising or campaigning
2. Admin tasks, e.g. paperwork or arranging meetings
3. Organising or running an event, activity or stall
4. Promotion and marketing, e.g. social media, managing webpages or handing out leaflets
5. Preparing, serving or delivering food or drinks
6. Providing transport
7. Coaching, teaching or training
8. Refereeing
9. Stewarding
10. Counselling, providing advice or advocacy
11. Acting as a committee member or as a Trustee
12. Anything else

-9. Don't know

-99. Prefer not to say

VolActivityOT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 10 AT VolActivity Which other activities have you helped with in the last 12 months? Please only include activities when you have given your time for free. ENTER TEXT [1000] -9. Don't know -99. Prefer not to say	ASK IF 12 AT VolActivity What other work or activities did you generally do in the last 12 months when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? ENTER TEXT [1000] -9. Don't know -99. Prefer not to say	ASK IF 12 AT VolActivity What other work or activities did you generally do in the last 12 months when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? ENTER TEXT [1000] -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 12 AT VolActivity What other work or activities did you generally do in the last 12 months when you provided unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? ENTER TEXT [1000] -9. Don't know -99. Prefer not to say

VolFreq

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1-14 AT VolType2 Thinking about all the unpaid help you provided to [IF ONLY ONE OPTION AT 1-14 VolType2: this club or organisation, OR IF MORE THAN ONE OPTION AT 1-14 VolType2: these clubs or organisations] in the last 12 months, did you do this regularly or every now and then? SINGLE CODE 1. Regularly (e.g. every week, month, or every couple of months) 2. Every now and then (e.g. a few days in the last 12 months) -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 Thinking about all the unpaid help you provided to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months, did you do this regularly, every now and then, or only during certain periods? SINGLE CODE 1. Regularly (e.g. every week, month, or every couple of months) 2. Every now and then (e.g. a few days in the last 12 months) 3. Only during certain periods (e.g. school term or summer) -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 Thinking about all the unpaid help you provided to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months, did you do this regularly, every now and then, or only during certain periods? SINGLE CODE 1. Regularly (e.g. every week, month, or every couple of months) 2. Every now and then (e.g. a few days in the last 12 months) 3. Only during certain periods (e.g. school term or summer) -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 1-15 AT VolType2 Thinking about all the unpaid help you provided to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months, did you do this regularly, every now and then, or only during certain periods? SINGLE CODE 1. Regularly (e.g. every week, month, or every couple of months) 2. Every now and then (e.g. a few days in the last 12 months) 3. Only during certain periods (e.g. school term or summer) -9. Don't know -99. Prefer not to say

VolReg

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT VolFreq How often did you provide unpaid help to [IF ONLY ONE OPTION AT 1-14 VolType2: this club or organisation, OR IF MORE THAN ONE OPTION AT 1-14 VolType2: these clubs or organisations] in the last 12 months? SINGLE CODE 1. Every week 2. Once or twice a month 3. Once every couple of months 4. Less often -9. Don't know -99. Prefer not to say	ASK IF 1 AT VolFreq How often did you give your time for free to help [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months? SINGLE CODE 1. Every week 2. Once or twice a month 3. Once every couple of months 4. Less often -9. Don't know -99. Prefer not to say	ASK IF 1 AT VolFreq How often did you give your time to for free to help [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months? SINGLE CODE 1. Several times a week 2. About once a week 3. Less than once a week but at least once a month 4. Less than once a month -9. Don't know -99. Prefer not to say

Geiriad terfynol a argymhellwyd
ASK IF 1 AT VolFreq How regularly did you provide unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations] in the last 12 months? SINGLE CODE 1. Several times a week 2. About once a week 3. Less than once a week but at least once a month 4. Less than once a month -9. Don't know -99. Prefer not to say

VolTime2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 2 AT VolReg In the past four weeks, approximately how many hours have you spent helping [IF ONLY ONE OPTION AT 1-14 VolType2: this club or organisation, OR IF MORE THAN ONE OPTION AT 1-14 VolType2: these clubs or organisations]? Please give your best estimate. SOFT CHECK IF ANSWER 200 OR MORE: That is a lot of time spent volunteering, please check that it is correct. ENTER NUMBER [0-672] -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 In the past four weeks, approximately how many hours have you given your time to for free to help [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? Please give your best estimate. SOFT CHECK IF ANSWER 200 OR MORE: You've [CAWI/CASI: entered / CATI/CAPI: said] that you volunteered for [XXX] hours in the last four weeks, if correct click 'Continue'. ENTER NUMBER [0-672] 0. Haven't volunteered in last 4 weeks -9. Don't know -99. Prefer not to say	ASK IF 1-15 AT VolType2 In the past four weeks, approximately how many hours have you given your time to for free to help [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? Please exclude any travel time taken to get to and from where you need to volunteer. Please give your best estimate. SOFT CHECK IF ANSWER 200 OR MORE: You've [CAWI/CASI: entered / CATI/CAPI: said] that you volunteered for [XXX] hours in the last four weeks, if correct click 'Continue'. ENTER NUMBER [0.5-672] 0.Haven't volunteered in last 4 weeks -9. Don't know -99. Prefer not to say

ASK IF 1-15 AT VolType2

In the past four weeks, approximately how many hours have you given unpaid help to [IF ONLY ONE OPTION AT 1-15 VolType2: this type of club or organisation, OR IF MORE THAN ONE OPTION AT 1-15 VolType2: these types of clubs or organisations]? Please exclude any travel time taken to get to and from where you need to volunteer.

Please give your best estimate.

SOFT CHECK IF ANSWER 200 OR MORE: You've [CAWI/CASI: entered / CATI/CAPI: said] that you volunteered for [XXX] hours in the last four weeks, if correct click 'Continue'.

ENTER NUMBER [0.5-672]

0. Haven't volunteered in last 4 weeks
-9. Don't know
-99. Prefer not to say

Defnyddio'r Rhyngrwyd

IntDev3

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL EXCEPT 2 OR -9 AT IntPersUseCheck [IF DvC4=1 OR (DvC4>1 AND 1 AT MatDepComp): Other than a computer or tablet, which of the following devices do you use to access the internet?] [IF DvC4>1 AND NOT 1 AT MatDepComp: You mentioned previously that not everybody in the household has use of a computer or tablet for work, education or accessing services. Which of the following devices do you use to access the internet?] Please answer 'yes' or 'no' after I read out each option. CODE 1 APPEARS ONLY IF DvC4>1 AND NOT 1 AT MatDepComp ⓘ Do not include any devices that are broken. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Computer, laptop or tablet? 2. Smartphone? 3. Games console? 4. Smart TV? 5. Any other devices? -9. Don't know (Spontaneous only)	ASK ALL EXCEPT 2 OR -9 AT IntPersUseCheck On which of these devices do you use the internet at home? Please answer 'yes' or 'no' after I read out each option. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Computer, laptop or tablet? 2. Smartphone? 3. Games console? 4. Smart TV? 5. Any other devices? 6. Don't use the internet at home (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL EXCEPT 2 OR -9 AT IntPersUseCheck On which of these devices do you use the internet at home? Please only answer 'yes' or 'no' after I read out each option if you personally use the internet on this device at home. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Computer, laptop or tablet? 2. Smartphone? 3. Games console? 4. Smart TV? 5. None of the above (Spontaneous only) 6. Don't use the internet at home (Spontaneous only) -9. Don't know (Spontaneous only)

ASK ALL EXCEPT 2 OR -9 AT IntPersUseCheck
On which of these devices do you use the internet at home?

Please only answer 'yes' or 'no' after I read out each option if you personally use the internet on this device at home.

ⓘ   Individual prompt
ⓘ   Code all that apply

CODE ALL THAT APPLY
1.   Computer, laptop or tablet?
2.   Smartphone – a phone you can use the internet on?
3.   Games console?
4.   Smart TV?
5.   None of the above (Spontaneous only)
6.   Don't use the internet at home (Spontaneous only)
-9. Don't know (Spontaneous only)

PhonePlan

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT IntDev3 For your smartphone, do you have a monthly mobile data plan or pay-as-you-go? ⓘ If respondent has more than one smartphone, they should think about the smartphone they use the most. SINGLE CODE 1. Mobile data plan 2. Pay-as-you-go mobile phone 3. Don't have this -9. Don't know (Spontaneous only)	ASK IF 2 AT IntDev3 To access the internet on your smartphone, do you have a… IF MORE THAN ONE SMARTPHONE: If you have more than one, please think about the smartphone you use the most. ⓘ If the respondent can only access the internet on their smartphone using WiFi because they don't have a monthly data plan or pay-as-you-go, code as 'Don't have monthly data plan or pay-as-you-go'. ⓘ Running prompt SINGLE CODE 1. Monthly mobile data plan, or 2. Pay-as-you-go? 3. Don't have monthly data plan or pay-as-you-go (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 2 AT IntDev3 To access the internet on your smartphone, do you have a… IF MORE THAN ONE SMARTPHONE: If you have more than one, please think about the smartphone you use the most. ⓘ If respondent has mobile data plan as part of a wider contract plan (e.g. TV, broadband and mobile all in one plan), code as 'Yes'. ⓘ If the respondent can only access the internet on their smartphone using WiFi because they don't have a monthly data plan or pay-as-you-go, code as 'Don't have monthly data plan or pay-as-you-go'. ⓘ Running prompt SINGLE CODE 1. Monthly mobile data plan, or 2. Pay-as-you-go? 3. Don't have monthly data plan or pay-as-you-go (Spontaneous only) -9. Don't know (Spontaneous only)

ASK IF 2 AT IntDev3

To access the internet on your smartphone, do you have a…

IF MORE THAN ONE SMARTPHONE: If you have more than one, please think about the smartphone you use the most.

ⓘ If respondent has mobile data plan as part of a wider contract plan (e.g. TV, broadband and mobile all in one plan), code as 'Yes'.
ⓘ If the respondent can only access the internet on their smartphone using Wi-Fi because they don't have a monthly data plan or pay-as-you-go, code as 'Don't have monthly data plan or pay-as-you-go'.
ⓘ Running prompt

SINGLE CODE
1. Monthly mobile data plan, or
2. Pay-as-you-go?
3. Don't have monthly data plan or pay-as-you-go (Spontaneous only)
-9. Don't know (Spontaneous only)

IntMobData

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 2 AT PhonePlan Thinking about your current mobile data [IF 1 AT PhonePlan: plan / IF 2 AT PhonePlan: allowance], in the last 12 months did you ever run out of data to access the internet? ⓘ If the respondent could only access the internet on their mobile phone by using the WiFi or hot-spotting from someone else, code as 'Yes'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT PhonePlan Still thinking about your smartphone, in the last 12 months did you ever run out of data to access the internet? Please only think about times when you were in the UK. ⓘ If the respondent could only access the internet on their mobile phone by using the WiFi or hot-spotting from someone else, code as 'Yes'. ⓘ If the respondent ran out of data but then topped up/purchased more, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. Have unlimited data plan (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT PhonePlan Still thinking about your smartphone, in the last 12 months did you ever run out of data to access the internet? Please only think about times when you were in the UK. ⓘ If the respondent could only access the internet on their mobile phone by using the WiFi or hot-spotting from someone else, code as 'Yes'. ⓘ If the respondent ran out of data but then topped up/purchased more, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. Have unlimited data plan (Spontaneous only) -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 2 AT PhonePlan Still thinking about your smartphone, in the last 12 months did you ever run out of data to access the internet? Please only think about times when you were in the UK. ⓘ If the respondent could only access the internet on their mobile phone by using the Wi-Fi or hot-spotting from someone else, code as 'Yes'. ⓘ If the respondent ran out of data but then topped up/purchased more, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. Have unlimited data plan (Spontaneous only) -9. Don't know (Spontaneous only)

Sgiliau'r Rhyngrwyd

IntSkills / IntSkEmail

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkEmail: Send and receive emails? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 IntSkills The following questions are about your personal use of devices and the internet. Do you know how to do the following activities on at least one of your devices without help from someone else? RANDOMISE ORDER OF QUESTIONS IntSkEmail – IntSkPersonalData IntSkEmail Send and receive emails? IF NECESSARY: Do you know how to do send and receive emails on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only send or receive, not both, code as 'No'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 IntSkills The following questions are about your personal use of devices and the internet. Do you know how to do the following activities on at least one of your devices? For each one, please tell me whether you can do this on your own, or only with help from someone else. RANDOMISE ORDER OF QUESTIONS IntSkEmail – IntSkPersonalInfo IntSkEmail Send and receive emails? IF NECESSARY: Do you know how to do send and receive emails on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only send or receive, not both, code as 'No'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd

ASK IF 1 OR 2 AT IntDev3

IntSkills

The following questions are about your personal use of devices and the internet.

Do you know how to do the following activities on at least one of your devices? For each one, please tell me whether you can do this on your own, or only with help from someone else.

RANDOMISE ORDER OF QUESTIONS IntSkEmail – IntSkPersonalInfo

IntSkEmail

Send and receive emails?

IF NECESSARY: Do you know how to do send and receive emails on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   If the respondent can only send or receive, not both, code as 'No'.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1.   Yes, on their own
2.   Yes, with the help from someone else
3.   No
-9. Don't know (Spontaneous only)

IntSkApps

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkApps: Use apps, for example, social media, shopping or transport apps? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use apps, for example, social media, shopping or transport apps? IF NECESSARY: Do you know how to use apps, for example, social media, shopping or transport apps on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ Only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use apps, for example, social media, shopping or transport apps? IF NECESSARY: Do you know how to use apps, for example, social media, shopping or transport apps on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ Only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT IntDev3

Use apps, for example, social media, shopping or transport apps?

IF NECESSARY: Do you know how to use apps, for example, social media, shopping or transport apps on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   Only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1. Yes, on their own
2. Yes, with the help from someone else
3. No
-9. Don't know (Spontaneous only)

IntSkSearch

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkSearch: Use a search engine, for example Google? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use a search engine, for example Google? IF NECESSARY: Do you know how to use a search engine, for example Google on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use a search engine, for example Google? IF NECESSARY: Do you know how to use a search engine, for example Google on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT IntDev3

Use a search engine, for example Google?

IF NECESSARY: Do you know how to use a search engine, for example Google on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1.   Yes, on their own
2.   Yes, with the help from someone else
3.   No
-9. Don't know (Spontaneous only)

IntSkBank

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkBank: Use online banking, for example to check your bank balance, transfer money or pay your bills? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use online banking, for example to check your bank balance, transfer money or pay your bills? IF NECESSARY: Do you know how to use online banking, for example to check your bank balance, transfer money or pay your bills, on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Use online banking, for example to check your bank balance, transfer money or pay your bills? IF NECESSARY: Do you know how to use online banking, for example to check your bank balance, transfer money or pay your bills, on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT IntDev3

Use online banking, for example to check your bank balance, transfer money or pay your bills?

IF NECESSARY: Do you know how to use online banking, for example to check your bank balance, transfer money or pay your bills, on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1.   Yes, on their own
2.   Yes, with the help from someone else
3.   No
-9. Don't know (Spontaneous only)

IntSkStorage

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkStorage: Manage your device's storage, for example, deleting or moving images, files or apps? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Manage your device's storage, for example, deleting or moving images, files or apps? IF NECESSARY: Do you know how to manage your device's storage, for example, deleting or moving images, files or apps, on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Manage your device's storage, for example, deleting or moving images, files or apps? IF NECESSARY: Do you know how to manage your device's storage, for example, deleting or moving images, files or apps, on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT IntDev3

Manage your device's storage, for example, deleting or moving images, files or apps?

IF NECESSARY: Do you know how to manage your device's storage, for example, deleting or moving images, files or apps, on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1.   Yes, on their own
2.   Yes, with the help from someone else
3.   No
-9. Don't know (Spontaneous only)

IntSkData

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 2 AT PhonePlan The following questions are about your personal use of devices and the internet, from any location. Do you know how to do the following activities without help from someone else? Please say 'yes' or 'no' after each one. ⓘ 'Manage your device's storage...' – respondent should think about the device they use most often. ⓘ 'Use apps' – only includes apps that the respondent has downloaded themselves. It does not include apps that, for example, are included by default on your phone. ⓘ 'Send and receive emails' – if the respondent can only send or receive, not both, do not select this response option. RANDOMISE ORDER OF APPEARANCE IntSkData: Check your smartphone's data allowance to see how much data you have left? SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Check your smartphone's data allowance to see how much data you have left? IF NECESSARY: Do you know how to check your smartphone's data allowance to see how much data you have left, on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) 4. Have unlimited data plan (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT PhonePlan BUT NOT IF 3 AT IntMobData Check your smartphone's data allowance to see how much data you have left? IF NECESSARY: Do you know how to check your smartphone's data allowance to see how much data you have left, on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No 4. Have unlimited data plan (Spontaneous only) -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT PhonePlan BUT NOT IF 3 AT IntMobData

Check your smartphone's data allowance to see how much data you have left?

IF NECESSARY: Do you know how to check your smartphone's data allowance to see how much data you have left, on at least one of your devices on your own, or only with help from someone else?

ⓘ   If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ   If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1.   Yes, on their own
2.   Yes, with the help from someone else
3.   No
4.   Have unlimited data plan (Spontaneous only)
-9. Don't know (Spontaneous only)

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IntSkPersonalInfo

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The next question is about online safety. Thinking about your everyday use of devices and the internet, without help from someone else, can you… IF NECESSARY: By 'personal data' we mean information like your address, phone number, date of birth etc. or information on things like where you shop or your interests. RANDOMISE ORDER OF QUESTIONS IntSkPersonalInfo: - Version 1: Manage your privacy or marketing settings on websites, your social media or other accounts, to control who has access to your personal data? - Version 2: Manage who has access to your personal data online? - Version 3: Understand that everything that is posted online will leave a mark or 'digital footprint'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Manage your privacy settings on websites, social media or other accounts? IF NECESSARY: Do you know how to manage your privacy settings on websites, social media or other accounts, on at least one of your devices without help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. SINGLE CODE 1. Yes 2. No 3. It depends / sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 OR 2 AT IntDev3 Manage your privacy settings on websites and social media? IF NECESSARY: Do you know how to manage your privacy settings on websites, social media or other accounts, on at least one of your devices on your own, or only with help from someone else? ⓘ If they know how to do it on one device, but not the other, code as 'Yes'. ⓘ If the respondent can only do this on websites or social media, not both, code as 'No'. ⓘ If the respondent can only do this with the help of someone else, code as 'No'. SINGLE CODE 1. Yes, on their own 2. Yes, with the help from someone else 3. No -9. Don't know (Spontaneous only)

ASK IF 1 OR 2 AT IntDev3

Manage your privacy settings on websites and social media?

IF NECESSARY: Do you know how to manage your privacy settings on websites, social media or other accounts, on at least one of your devices on your own, or only with help from someone else?

ⓘ If they know how to do it on one device, but not the other, code as 'Yes'.
ⓘ If the respondent can only do this on websites or social media, not both, code as 'No'.
ⓘ If the respondent can only do this with the help of someone else, code as 'No'.

SINGLE CODE
1. Yes, on their own
2. Yes, with the help from someone else
3. No
-9. Don't know (Spontaneous only)

IntSkScam

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
Version 1: ASK ALL How confident are you in judging whether an email, text or online message you receive is potentially suspicious or a scam? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only) Version 2: ASK ALL The next question is about online safety. Thinking about your everyday use of devices and the internet, without help from someone else, can you… RANDOMISE ORDER OF QUESTIONS InstSkScam: Judge whether an email, text or online message you receive is potentially suspicious or a scam? SINGLE CODE 1. Yes 2. No 3. It depends/sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next two questions are about online safety. Please think about your everyday use of devices and the internet. Without help from someone else, how confident are you in judging whether an email, text or online message you receive is potentially suspicious or a scam? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK ALL The next two questions are about online safety. Please think about your everyday use of devices and the internet. Without help from someone else, how confident are you in judging whether an email, text or online message you receive is potentially suspicious or a scam? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL The next two questions are about online safety. Please think about your everyday use of devices and the internet. Without help from someone else, how confident are you in judging whether an email, text or online message you receive is potentially suspicious or a scam? ⓘ Running prompt SINGLE CODE 1.   Very confident, 2.   Fairly confident, 3.   Not very confident, or 4.   Not at all confident? -9. Don't know (Spontaneous only)

IntSkTrue

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
Version 1: ASK ALL How confident are you in judging whether the information you see or read online is true or false? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only) Version 2: ASK ALL The next question is about online safety. Thinking about your everyday use of devices and the internet, without help from someone else, can you… RANDOMISE ORDER OF QUESTIONS InstSkTrue: Judge whether the information you see online is true or false? SINGLE CODE 1. Yes 2. No 3. It depends/sometimes (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL And without help from someone else, how confident are you in judging whether the information you see or read online is true or false? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)	ASK ALL And without help from someone else, how confident are you in judging whether the information you see or read online is true or false? ⓘ Running prompt SINGLE CODE 1. Very confident, 2. Fairly confident, 3. Not very confident, or 4. Not at all confident? -9. Don't know (Spontaneous only)

ASK ALL

And without help from someone else, how confident are you in judging whether the information you see or read online is true or false?

ⓘ   Running prompt

SINGLE CODE
1.   Very confident,
2.   Fairly confident,
3.   Not very confident, or
4.   Not at all confident?
-9. Don't know (Spontaneous only)

GIG 111

UrgentHelp

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL If you needed urgent medical help, but it was not an emergency, what service or services would you use? ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Go to GP 2. Go to A&E 3. Go to a pharmacy 4. Go to an out of hours GP 5. Call NHS 111 6. Visit the NHS 111 website for advice/information 7. Visit another health website for advice/information 8. Other -9. Don't know (Spontaneous only)	ASK ALL If you needed urgent medical help, but the situation was not life-threatening, what service or services would you use? ⓘ 'NHS 111' includes both 'NHS 111 Wales' and 'NHS 111 England'. ⓘ Only record use of relevant services here – do not include things like asking family or friends. ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Go to GP 2. Go to A&E 3. Go to a pharmacy 4. Go to an out of hours GP 5. Go to a dentist 6. Call NHS 111 7. Visit the NHS 111 website for advice/information 8. Visit another health website for advice/information 9. Other -9. Don't know (Spontaneous only)	ASK ALL If you needed urgent medical help, but the situation was not life-threatening, what service or services would you use? ⓘ 'NHS 111' includes both 'NHS 111 Wales' and 'NHS 111 England'. ⓘ Only record use of relevant services here – do not include things like asking family or friends. ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Go to GP 2. Go to A&E 3. Go to a pharmacy 4. Go to an out of hours GP 5. Go to a dentist 6. Call NHS 111 7. Visit the NHS 111 website for advice/information 8. Visit another health website for advice/information 9. Other -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL

ASK ALL

If you needed urgent medical help, but the situation was not life-threatening, what service or services would you use?

- ⓘ 'NHS 111' includes both 'NHS 111 Wales' and 'NHS 111 England'.
- ⓘ Only record use of relevant services here – do not include things like asking family or friends.
- ⓘ Do not prompt
- ⓘ Code all that apply

CODE ALL THAT APPLY
1. Go to GP
2. Go to A&E
3. Go to a pharmacy
4. Go to an out of hours GP
5. Go to a dentist
6. Call NHS 111
7. Visit the NHS 111 website for advice/information
8. Visit another health website for advice/information
9. Other
-9. Don't know (Spontaneous only)

UrgentHelpOT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 8 AT UrgentHelp ASK OR CODE: What other service or services would you use if you needed urgent medical help, but it was not an emergency? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 9 AT UrgentHelp ASK OR CODE: What other service or services would you use if you needed urgent medical help, but it was not a life-threatening situation? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 9 AT UrgentHelp ASK OR CODE: What other service or services would you use if you needed urgent medical help, but it was not a life-threatening situation? ENTER TEXT [500] -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 9 AT UrgentHelp ASK OR CODE: What other service or services would you use if you needed urgent medical help, but it was not a life-threatening situation? ENTER TEXT [500] -9. Don't know (Spontaneous only)

NHS111

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The next questions are about the NHS 111 service. In the last 12 months, have you personally called NHS 111 to seek advice or treatment for yourself or for someone else? ⓘ NHS 111 is a 24/7 service which people can use when they need urgent health advice or medical care. SINGLE CODE 1. Yes 2. No 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next questions are about the NHS 111 telephone service. In the last 12 months, have you personally called NHS 111 to seek advice or treatment either for yourself or for someone else? ⓘ NHS 111 is a 24/7 service in Wales and England which people can use when they need urgent health advice or medical care. SINGLE CODE 1. Yes 2. No 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next questions are about the NHS 111 telephone service. In the last 12 months, have you personally called NHS 111 to seek advice or treatment either for yourself or for someone else? ⓘ NHS 111 is a 24/7 service in Wales and England which people can use when they need urgent health advice or medical care. SINGLE CODE 1. Yes 2. No 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL The next questions are about the NHS 111 telephone service. In the last 12 months, have you personally called NHS 111 to seek advice or treatment either for yourself or for someone else? ⓘ NHS 111 is a 24/7 service in Wales and England which people can use when they need urgent health advice or medical care. SINGLE CODE 1. Yes 2. No 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)

NHS111N

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 2 AT NHS111 Was this because you… ⓘ If they weren't aware they could call NHS 111 even when their GP is open, code as 'Weren't aware you could call NHS 111'. ⓘ Running prompt SINGLE CODE 1. Didn't need to, 2. Tried to call but couldn't access the service, 3. Weren't aware you could call NHS 111, or 4. For some other reason? -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 2 AT NHS111 Was this because you… ⓘ If they weren't aware they could call NHS 111 even when their GP is open, code as 'Weren't aware you could call NHS 111'. ⓘ Running prompt SINGLE CODE 1. Didn't need to, 2. Tried to call but couldn't access the service, 3. Weren't aware you could call NHS 111, or 4. For some other reason? -9. Don't know (Spontaneous only)

NHS111NOT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 4 AT NHS111N ASK OR CODE: What was the other reason? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 4 AT NHS111N ASK OR CODE: What was the other reason for not calling NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 4 AT NHS111N ASK OR CODE: What was the other reason for not calling NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 4 AT NHS111N ASK OR CODE: What was the other reason for not calling NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)

NHS111Who

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT NHS111 Thinking about the last time you called NHS 111, was this for yourself or for someone else? SINGLE CODE 1. For self 2. For someone else 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 1 AT NHS111 Thinking about the last time you called NHS 111, was this for yourself or for someone else? SINGLE CODE 1. For self 2. For someone else 3. Tried to call but couldn't get through (Spontaneous only) -9. Don't know (Spontaneous only)

NHS111Sat

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 OR 2 AT NHS111Who Thinking about the last time you called NHS 111, overall how satisfied or dissatisfied were you with the service you received? ⓘ Running prompt SINGLE CODE 1. Very satisfied, 2. Fairly satisfied, 3. Neither satisfied nor dissatisfied, 4. Fairly dissatisfied, or 5. Very dissatisfied? -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 1 OR 2 AT NHS111Who Thinking about the last time you called NHS 111, overall how satisfied or dissatisfied were you with the service you received? ⓘ Running prompt SINGLE CODE 1. Very satisfied, 2. Fairly satisfied, 3. Neither satisfied nor dissatisfied, 4. Fairly dissatisfied, or 5. Very dissatisfied? -9. Don't know (Spontaneous only)

NHS111Dis

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 4 OR 5 AT NHS111Sat Why were you dissatisfied with the service you received the last time you called NHS 111? ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Advice/treatment provided was not helpful 2. Person they spoke to was not friendly/sensitive 3. Long wait for call back from nurse 4. Long wait for ambulance to arrive 5. Long wait for call to be answered 6. Other reason -9. Don't know (Spontaneous only)	ASK IF 4 OR 5 AT NHS111Sat Why were you dissatisfied with the service you received the last time you called NHS 111? ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Long wait for call to be answered 2. Long wait for call back from health professional, e.g. nurse 3. Person on the phone was not friendly/sensitive 4. Advice provided was not helpful 5. Long wait for ambulance to arrive 6. Other reason -9. Don't know (Spontaneous only)	ASK IF 4 OR 5 AT NHS111Sat Why were you dissatisfied with the service you received the last time you called NHS 111? ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Long wait for call to be answered 2. Long wait for call back from health professional, e.g. nurse 3. Person on the phone was not friendly/sensitive 4. Advice provided was not helpful 5. Long wait for ambulance to arrive 6. Other reason -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 4 OR 5 AT NHS111Sat Why were you dissatisfied with the service you received the last time you called NHS 111? ⓘ Do not prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Long wait for call to be answered 2. Long wait for call back from health professional, e.g. nurse 3. Person on the phone was not friendly/sensitive 4. Advice provided was not helpful 5. Long wait for ambulance to arrive 6. Other reason -9. Don't know (Spontaneous only)

NHS111DisOT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 6 AT NHS111Dis ASK OR CODE: What was the other reason you were dissatisfied with the service you received the last time you called NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 6 AT NHS111Dis ASK OR CODE: What was the other reason you were dissatisfied with the service you received the last time you called NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)	ASK IF 6 AT NHS111Dis ASK OR CODE: What was the other reason you were dissatisfied with the service you received the last time you called NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 6 AT NHS111Dis ASK OR CODE: What was the other reason you were dissatisfied with the service you received the last time you called NHS 111? ENTER TEXT [500] -9. Don't know (Spontaneous only)

NHS111Online

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL In the last 12 months, did you visit the NHS 111 website? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK ALL In the last 12 months, did you visit the NHS 111 website? ⓘ This could include the NHS 111 Wales website or the NHS 111 England website. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK ALL In the last 12 months, did you visit the NHS 111 website? ⓘ This could include the NHS 111 Wales website or the NHS 111 England website. ⓘ If the respondent visited an NHS website, but is unsure whether it was an NHS 111 website, code as 'No'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL EXCEPT 2 OR -9 AT IntPersUseCheck In the last 12 months, did you visit the NHS 111 website? ⓘ This could include the NHS 111 Wales website or the NHS 111 England website. ⓘ If the respondent visited an NHS website, but is unsure whether it was an NHS 111 website, code as 'No'. SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

NHS111Wales

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
Heb ei gynnwys yn yr adolygiad gwreiddiol; cwestiwn newydd wedi cael ei ychwanegu ar gam diweddarach	ASK IF 1 AT NHS111Online And was this the NHS 111 Wales or England website? SINGLE CODE 1. NHS 111 Wales 2. NHS 111 England 3. Both -9. Don't know / can't remember (Spontaneous only)	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 1 AT NHS111Online And was this the NHS 111 Wales or England website? SINGLE CODE 1. NHS 111 Wales 2. NHS 111 England 3. Both -9. Don't know / can't remember (Spontaneous only) .

NHS111OnInfo

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT NHS111Online Thinking about the last time you visited the NHS 111 website, did you find all the information you needed? SINGLE CODE 1. Yes 2. No -9. Don't know / can't remember (Spontaneous only)	ASK IF 1 OR 3 AT NHS111Wales Thinking about the last time you visited the NHS 111 Wales website, did you find all the information you needed? SINGLE CODE 1. Yes 2. No -9. Don't know / can't remember (Spontaneous only)	ASK IF 1 OR 3 AT NHS111Wales Thinking about the last time you visited the NHS 111 Wales website, did you find all the information you needed? SINGLE CODE 1. Yes 2. No -9. Don't know / can't remember (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 OR 3 AT NHS111Wales Thinking about the last time you visited the NHS 111 Wales website, did you find all the information you needed? SINGLE CODE 1. Yes 2. No -9. Don't know / can't remember (Spontaneous only)

Defnyddio'r cyfryngau

WLNews2

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The next question is about where you get your news from. From which of the following do you get most of your news about Wales and Welsh issues? Please say 'yes' or 'no' after each one. ⓘ "Welsh issues" means issues about Wales - not necessarily about the Welsh language. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Television? 2. Welsh based radio station? 3. UK based radio station? 4. Newspapers - physical copies, not digital? 5. Online newspapers or news websites? 6. Social media, for example, Facebook, X or TikTok? 7. Podcasts? 8. Family or friends? 9. WhatsApp Channels – these only post information which you can't reply to? 10. Any other news sources? 11. None of the above (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next question is about where you get your news from. From which of the following do you get your news about Wales and Welsh issues? Please say 'yes' or 'no' after each one. ⓘ "Welsh issues" means issues about Wales - not necessarily about the Welsh language. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Television? 2. Welsh based radio station? 3. UK based radio station? 4. Newspapers - physical copies, not digital? 5. Online news, for example, online newspapers, news websites or apps? 6. Social media, for example, Facebook, Twitter or TikTok? 7. Podcasts? 8. Family, friends or colleagues? 9. WhatsApp Channels – these only post information, which you can't reply to? 10. Any other news sources? 11. None of the above (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next question is about where you get your news from. From which of the following do you get your news about Wales and Welsh issues? Please say 'yes' or 'no' after each one. ⓘ "Welsh issues" means issues about Wales - not necessarily about the Welsh language. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Television? 2. Welsh based radio station? 3. UK wide radio station? 4. Newspapers - physical copies, not digital? 5. Online news, for example, online newspapers, news websites or apps? 6. Social media, for example, Facebook, Twitter or TikTok? 7. Podcasts? 8. Family, friends or colleagues? 9. WhatsApp Channels – these are not like normal WhatsApp chats. Channels only post information, which you can't reply to? 10. Any other news sources? 11. None of the above (Spontaneous only) -9. Don't know (Spontaneous only)

ASK ALL

The next question is about where you get your news from.

From which of the following do you get your news about Wales and Welsh issues? Please say 'yes' or 'no' after each one.

- ⓘ "Welsh issues" means issues about Wales - not necessarily about the Welsh language.
- ⓘ Individual prompt
- ⓘ Code all that apply

CODE ALL THAT APPLY
1. Television?
2. Welsh based radio station?
3. UK wide radio station?
4. Newspapers - physical copies, not digital?
5. Online news, for example, online newspapers, news websites or apps?
6. Social media, for example, Facebook, Twitter or TikTok?
7. Podcasts?
8. Family, friends or colleagues?
9. WhatsApp Channels – these are not like normal WhatsApp chats. Channels only post information, which you can't reply to?
10. Any other news sources?
11. None of the above (Spontaneous only)
-9. Don't know (Spontaneous only)

WLNews2OT

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 10 AT WLNews2 ASK OR CODE: What other way do you get your news about Wales and Welsh issues? ENTER TEXT [500] -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 10 AT WLNews2 ASK OR CODE: What other way do you get your news about Wales and Welsh issues? ENTER TEXT [500] -9. Don't know (Spontaneous only)

WLNewsTrust

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1-10 AT WLNews Of these, which is your most trusted source of news about Wales and Welsh issues? ⓘ "Welsh issues" means issues about Wales - not necessarily about the Welsh language. ⓘ Prompt if necessary SINGLE CODE LIST CODES SELECTED AT WLNews 11. None of the above (Spontaneous only) -9. Don't know (Spontaneous only)	Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.	Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.

Geiriad terfynol a argymhellwyd
Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.

WGInfo

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL From which of the following do you tend to find or receive information about Welsh Government and the work it does? Please say 'yes' or 'no' after each one. ⓘ Individual prompt ⓘ Code all that apply CODE ALL THAT APPLY 1. Television? 2. Welsh based radio station? 3. UK based radio station? 4. Newspapers - physical copies, not digital? 5. Online newspapers or news websites? 6. Social media, for example, Facebook, X or TikTok? 7. Podcasts? 8. Family or friends? 9. WhatsApp Channels – these only post information, but which you can't reply to? 10. Any other news sources? 11. None of the above (Spontaneous only) -9. Don't know (Spontaneous only)	Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.	Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.

Geiriad terfynol a argymhellwyd
Amh. - Cwestiwn heb gael ei brofi y tu hwnt i'r adolygiad desg.

Gwasanaethau iechyd lleol

HlthInfoLook

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The next few questions are about local health services, such as GPs and NHS hospitals in your area. Please only think about NHS health services when answering these questions, not private health services. In the last 12 months, have you looked for information on how your local health services are performing? SINGLE CODE 1. Yes 2. No 3. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next few questions are about local health services, such as GPs and NHS hospitals in your area. Please only think about NHS health services when answering these questions, not private health services. In the last 12 months, have you looked for information on how your local health services are performing? SINGLE CODE 1. Yes 2. No 3. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)	ASK ALL The next few questions are about local health services, such as GPs and NHS hospitals in your area. Please only think about NHS health services when answering these questions, not private health services. In the last 12 months, have you looked for information on how your local health services are performing? SINGLE CODE 1. Yes 2. No 3. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK ALL The next few questions are about local health services, such as GPs and NHS hospitals in your area. Please only think about NHS health services when answering these questions, not private health services. In the last 12 months, have you looked for information on how your local health services are performing? SINGLE CODE 1. Yes 2. No 3. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)

HlthInfoEase

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT HlthInfoLook How easy or difficult was it to find information on how your local health services are performing? ⓘ Running prompt SINGLE CODE 1. Very easy, 2. Fairly easy, 3. Fairly difficult, or 4. Very difficult? 5. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)	Dim newidiadau.	Dim newidiadau.

Geiriad terfynol a argymhellwyd
Dim newidiadau: ASK IF 1 AT HlthInfoLook How easy or difficult was it to find information on how your local health services are performing? ⓘ Running prompt SINGLE CODE 1. Very easy, 2. Fairly easy, 3. Fairly difficult, or 4. Very difficult? 5. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only) .

HlthInfoUseful

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK IF 1 AT HlthInfoLook BUT NOT IF 5 AT HlthInfoEase How useful was the information you found? ⓘ Running prompt SINGLE CODE 1. Very useful, 2. Slightly useful, or 3. Not useful at all? 4. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 AT HlthInfoLook BUT NOT IF 5 AT HlthInfoEase How useful was the information you found? Was it… ⓘ Running prompt SINGLE CODE 1. Very useful, 2. Slightly useful, or 3. Not useful at all? 4. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)	ASK IF 1 AT HlthInfoLook BUT NOT IF 5 AT HlthInfoEase How useful was the information you found? Was it… ⓘ Running prompt SINGLE CODE 1. Very useful, 2. Slightly useful, or 3. Not useful at all? 4. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
ASK IF 1 AT HlthInfoLook BUT NOT IF 5 AT HlthInfoEase How useful was the information you found? Was it… ⓘ Running prompt SINGLE CODE 1. Very useful, 2. Slightly useful, or 3. Not useful at all? 4. Did not find information needed (Spontaneous only) -9. Don't know (Spontaneous only)

NhsInfDecs

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL To what extent do you agree or disagree with this statement: I can influence decisions affecting my local health services. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither aggree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL To what extent do you agree or disagree with this statement: I can influence decisions affecting my local health services. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither aggree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL To what extent do you agree or disagree with this statement: I can influence decisions affecting my local health services. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither aggree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

Geiriad terfynol a argymhellwyd
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LlaisAware

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL The Welsh Government recently launched a service called Llais. This service allows people to have a say in the planning and delivery of their local health services. We'd like to find out how aware people are of this new service. Have you previously heard about the service called Llais? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK ALL The Welsh Government recently launched a service called Llais. This service allows people to have a say in the planning and delivery of their local health services. We'd like to find out how aware people are of this new service. Before today, had you heard about the service called Llais? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)	ASK ALL The Welsh Government recently launched a service called Llais. This service allows people to have a say in the planning and delivery of their local health services. We'd like to find out how aware people are of this new service. Before today, had you heard about the service called Llais? SINGLE CODE 1. Yes 2. No -9. Don't know (Spontaneous only)

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Gwasanaethau iechyd – Bodlonrwydd ac ymddiriedaeth

HlthTrust

Geiriad gwreiddiol	Geiriad Cylch 1	Geiriad Cylch 2
ASK ALL To what extent do you agree or disagree with this statement: I trust the healthcare system in my country to provide me with the best treatment. ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL To what extent do you agree or disagree with this statement: I trust the healthcare system in my country to provide me with the best treatment. Do you… ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)	ASK ALL To what extent do you agree or disagree with this statement: I trust the healthcare system in my country to provide me with the best treatment. Do you… ⓘ Running prompt SINGLE CODE 1. Strongly agree, 2. Tend to agree, 3. Neither agree nor disagree, 4. Tend to disagree, or 5. Strongly disagree? -9. Don't know (Spontaneous only)

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